

RICHARD D. NEWTON

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OBJECTIVE

To aid Nomad Adjusting, LLC in procuring independent adjusting and consulting contracts with insurance carriers and help to maintain those relationships by ensuring that all claims are handled following best practices guidelines.

EXPERIENCE

Nomad Adjusting, LLC, *Training Manager/Marketing* - October 2008 – Present

Manage a high volume of catastrophe and daily claims for multiple clients in accordance with Best Practices. Assist in the preparation of litigation and alternative resolution proceedings. Requested by clients to handle SIU and attorney/PA representation claims. Skilled in recorded statements, witness interviews, background checks, fraud investigation and the obtaining of EUO's. Manages and trains all field adjusters handling claims to ensure all client protocols are met. Oversees Foremost Insurance account. Involved in company marketing and the evaluation/implementation of company procedures and forms.

Foremost Insurance Company, *Senior Field Claim Representative* - March 2006 – October 2008

Selected from national pool of applicants to be added to the Farmers Large Loss Program. Mentored and trained new adjusters and performed as supervisor while management was absent. Conducted presentations to regional staff adjusters. Completed underwriting inspections and reports on new policies. Responsibilities included handling claims exceeding \$250,000.00 throughout the country.

Alamo Claims Services, *Team Manager* - October 2005 – March 2006

Supervised and coordinated teams of adjusters in Texas, Louisiana and Florida. Prepared and presented classes on Xactimate estimating, reconciliation, litigation management, policy interpretation and other training issues for the State Farm Cat Offices Alamo supported. Set productivity goals and produced evaluation reports for the team. Performed Quality Assurance reviews, re-inspections and handled customer complaints. Acted as company liaison and reported directly to State Farm Cat Management. Selected by Citizens Property Insurance Corporation Catastrophe Management to join their Quality Assurance and IA performance evaluation unit.

Insurance Service Offices, *Commercial Field Representative* - July 2004 – October 2005

Conducted on-site surveys to record and disseminate factual information concerning the construction and occupancies of commercial risks. Determined specific property insurance loss costs and developed underwriting criteria and reports. Position required proficiency regarding NFPA standards and Best's Loss Control Engineering Manual Guidelines, as well as industrial processes and construction.

Crawford & Company Insurance Adjusting, *Catastrophe Core Team* - October 1999 – July 2004

Handled Residential, Commercial and Farm & Ranch losses for a large insurance client base. Promoted to Team Manager by State Farm management while working in their Mold Unit. Supervised and trained eight new adjusters. Assisted in the creation and implementation of mold claim procedures.

EDUCATION

August 1999 - Bachelor of Arts Psychology - The University of Mississippi - Oxford, MS

October 1999 - Texas Property and Casualty Adjuster license

Louisiana Adjusters License

Oklahoma Adjusters License

2005/2007 - Associates in Claims & Associates in Service - AICPCU

October 2007 - Large Property General Adjuster School, Farmers Insurance

Completed five of the eight courses in pursuit of my CPCU designation

AFFILIATIONS

Houston CPCU Society, Associate Member

Houston Claims Association, Member